



**COLLEGE OF BUSINESS, PEACE, LEADERSHIP AND GOVERNANCE**

**CSC 303 HUMAN COMPUTER INTERACTION  
END OF SECOND SEMESTER EXAMINATIONS**

**JANUARY /MAY 2020**

**LECTURER: MRS L TEMBANI-FUNDISI**

**DURATION: 48HRS**

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***INSTRUCTIONS***

You are required to answer any **1 question**.

Each question carries equal mark of 100 marks

Credit will be awarded for logical, systematic and neat presentations

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**Question One**

Suppose you are asked to design a system to support the desk clerks in a bank office. Is it a good idea to play the role of desk clerk yourself for some time, as part of the analysis activities? Discuss

**Question Two**

Using any examples of your choice, discuss how one can design a human controlled system that people find useful and usable.

**Question Three**

Discuss how management and contractual issues may impact on the design of interfaces

***END OF PAPER***