



COLLEGE OF BUSINESS, PEACE, LEADERSHIP AND GOVERNANCE

COURSE TITLE: MPM 213 PERFORMANCE MANAGEMENT

LECTURER: MUSHAMBI T.F

INSTRUCTIONS

1. You are required to select and answer question number 1 and any 3 questions.
2. Conceptual models and frameworks will earn you marks
3. Each question carries 20 marks

1. A **newly** appointed Chief Executive Officer (CEO) Mr Wakanda, of Air Africa a company that is

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wholly owned by the government has ordered that following his appointment the audit be carried out. The findings of the Forensic audit are as follows:

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6 marks

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14 marks

- i. The Finance Manager Mr Gerwa is married to the Procurement Manager Ms [name] is unknown to the airline. The two were able to make purchases and payme \$500 000 using the airlines resources but yet the airline never received the
 - ii. The former CEO Mr Wayne ordered that all motor vehicle purchases of the HighBus a company that is owned by his daughter
 - iii. The internal Auditors had flagged the above mentioned issues to the Board Murwimbo who is related to Mr Wayne but the reports were not acted upon
- a. Using the case study above identify and explain at least three challenges faced above
- b. Using the **New Public Management** explain how it can be successfully implemented that the airline is well managed well.

360-DEGREE FEEDBACK MODEL

