



“Investing in Africa’s Future”

COLLEGE OF BUSINESS, PEACE, LEADERSHIP AND GOVERNANCE

COURSE CODE AND TITLE: MPM 309 E-GOVERNANCE

END OF FIRST SEMESTER EXAMINATIONS-1

APRIL/MAY 2019

LECTURER: Mr C Dzambo

DURATION: 3 HOURS

INSTRUCTIONS

**SECTION A, ANSWER THE FIRST QUESTION AND CHOOSE ANY
THREE FROM SECTION B**

EACH QUESTION CARRIES 25 MARKS

SOUND ARGUMENT AND ILLUSTRATIONS WILL EARN YOU MARKS

SECTION A (ANSWER ALL QUESTIONS)

QUESTION ONE

1 (a) Write short explanatory notes on any five of the following emphasizing how they relate to e-governance:

- Digital government and individual privacy
- e-citizens
- Virtual organization
- e-procurement
- m government
- e democracy
- e commerce

(15 marks)

1(b) With contemporary technology many government activities which previously required verbal exchange and were performed by humans can now be carried out by machines and information technology. Discuss the advantages associated with this change? (10marks)

SECTION B

CHOOSE ANY THREE QUESTIONS

2.The growing misuse of electronic networks for criminal purposes has compromised the integrity of critical national information infrastructure. This has impacted on the people's confidence in the reliability and use of computer based technology. Discuss? (25 marks)

3(a) How do the following factors affect e governance. Choose only five factors in your response.

- 1) Globalization (3marks)
- 2) Economic factors (3 marks)
- 3) Law/regulatory framework (3marks)
- 4) Political factors (3marks)
- 5) Social factors (3 marks)
- 6) Environment (3 marks)
- 7) Location /geography (3 marks)

15 marks

3(b) Do you think it will be a good idea for Africa University to measure school attendance with scanners and eliminate 'signing on'? Give reasons for your answer? (10marks)

Total (25 marks)

Question Four

While we all agree that digital government has brought convenience to citizens as well as efficiency and transparency in government activities, it also raises some ethical issues. Discuss this statement giving examples (25 marks)

Question Five

Although the demand for e-governance came from the need to achieve greater operational efficiency and to respond better to citizens' demands for improved public services, increasingly, governance has as much to do with democracy as with administrative reform. Discuss? (25 marks)

THE END