

COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES AND EDUCATION

HPS 248 ORGANISATIONAL PSYCHOLOGY

END OF SECOND SEMESTER EXAMINATIONS

APRIL/MAY 2019

LECTURER: MR. L. MAUNGANIDZE

DURATION:3 HRS

INSTRUCTIONS

Do NOT write your name on the answer sheet.

Answer ALL the questions in Section A, and TWO in Section B

Begin your answer for each question on a new page.

Each question carries 20 marks.

Credit is given for neat, well-written and lucid work.

SECTION A

QUESTION 1

Discuss the emergence and utility of organisational psychology in today's world.

SECTION B

QUESTION 2

Analyse how training is conducted in organisations.

QUESTION 3

Compare and contrast trait and behavioural leadership approaches as they are utilised in organisations.

QUESTION 4

Examine the impact of power and politics in organisations.

QUESTION 5

Argue for the role negotiation in conflict resolution within organisations.