



*"Investing in Africa's Future"*

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY,  
HUMANITIES AND EDUCATION**

**HAS 305 SOCIOLOGY OF WORK**

**END OF FIRST SEMESTER EXAMINATIONS**

**NOVEMBER 2017**

**LECTURER: MR H NJONGA**

**DURATION: 3 HRS**

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***INSTRUCTIONS***

1. Do NOT write your name on the answer sheet.
2. Section A is compulsory and answer any two in Section B.
3. Begin your answer for each question on a new page.
4. Each question is worth a total of 20 marks.
5. Credit is given for neat, well-written and lucid work.



## SECTION A

1. Critically discuss FW Taylor's scientific management theory and how it has helped to define how work is designed and structured today. Use specific examples to support your arguments.

## SECTION B

2. Critically discuss the following concepts in relation to sociology of work and support your answer with relevant theories where applicable to demonstrate your understanding.
  - a) Work (5)
  - b) Industrialisation (5)
  - c) Deskilling (5)
  - d) Workforce diversity (5)
3. Write briefly on your understanding of technology and explain its impact on production. Using examples explain how technology has changed how work is structured giving examples from Africa.
4. Critically examine the impact of industrialisation on the division of work in the African context and how it has affected work values.
5. Making reference to any of the following theories 'Taylorism, Fordism and Marxism', critically examine the possibility of managers maintaining conflict-free work places.