



***"Investing in Africa's Future"***

**COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES**

**COURSE TITLE: NHSA401 Health Services Administration and  
Management Examination 2020**

**END OF SEMESTER EXAMINATIONS  
DECEMBER 2020**

**LECTURER: (MR T.T.Dzvairo)**

**DURATION: ( HRS)**

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### ***INSTRUCTIONS***

Answer **ALL** Questions from this paper

The marks allocated to **each** question are shown at the end of the question.

Credit will be awarded for logical, systematic and neat presentations.

- 1.) Outline and discuss the role/functions of Management in the Health Care delivery system. State how Managers can help organizations improve on their performance (35)
- 2.) Discuss the purpose and importance of Health information (30)
- 3.) Primary Health Care approach guides Health care practitioners in organizing health services. Citing examples, discuss how you as a Health Services Administrator would apply any 5 principles/pillars of Primary Health Care as you perform your duties (35)