



***“Investing in Africa’s future”***

**COLLEGE OF BUSINESS, PEACE, LEADERSHIP AND GOVERNANCE**

**NMPM 213: PERFORMANCE MANAGEMENT**

**END OF SEMESTER EXAMINATIONS**

**MS. DELIAH N. JERANYAMA**

**TIME: 3 HOURS**

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**INSTRUCTIONS**

Answer **all** questions from Section A and any two from Section B

DO NOT repeat material.

Write legibly.

Credit is given to application of theory and practice

Plagiarism attracts a penalty

## **Section A: Compulsory (50 Marks)**

### **Question 1**

You have been hired to revive an organisation that almost collapsed as a result of its poor performance over the past 2 years.

- i. What issues would you analyse to figure out the reasons behind the poor performance before you implement any change **(25 marks)**
- ii. What strategies would you use to deal with poorly performing departments? **(25 marks)**

## **Section B (50 Marks)**

Answer any two questions

### **Question 2**

Identify and discuss employee training and development approaches can be adopted to improve effectiveness and performance of workers in the mining industry? **(25 marks)**

### **Question 3**

Discuss the mechanisms can you put in place to clearly communicate the organisation's objectives and why. **(25 marks)**

### **Question 4**

As a manager, identify and discuss the factors you need to consider before concluding that one is a C-player. **(25 marks)**

**End of paper**