



**AFRICA
UNIVERSITY**

(A United Methodist-Related Institution)

COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES

NSNS 415: MANAGEMENT AND ADMINISTRATION PRACTICE

END OF FIRST SEMESTER FINAL EXAMINATIONS

MAY 2022

LECTURER: MRS KAPFUNDE A

DURATION: 0900-1200 HRS

INSTRUCTIONS

You are required to **ANSWER ANY 4** questions in This Paper

Credit will be given for logical, neat and systematic presentations

Answer each question on clean new sheet.

Question 1

- a. Describe the principles of adult learning and how the nurse manager can apply them in inducting new staff in their department.
(25)

Question 2

- a. Outline the process of assuring quality of care in the organisation you work for. (10)
- b. Describe clinical audit purpose and process as a quality assurance cycle.
(15)

Question 3

- a. Define planning (1)
- b. Outline seven principles of planning applicable to nursing administration.
(14)
- c. Describe the planning cycle giving practical examples for each phase.
(10)

Question 4

Modern management looks beyond activities and outputs and focus on results.

- a. Justify this strategy using supporting benefits for its use compared to the old strategy. (10)
- b. Describe the steps taken in designing, building and sustaining a result-based monitoring and evaluation system. (15)

Question 5

- a. Outline 5 effective leadership traits useful in nursing management. (5)
- b. Compare and contrast leading and managing in nursing. (8)
- c. Describe two main decision-making styles and the factors that influence the choice of style to use at any given time.
(12)