



**AFRICA
UNIVERSITY**

(A United Methodist-Related Institution)

COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES

NSNS 415: MANAGEMENT AND ADMINISTRATION

END OF FIRST SEMESTER FINAL EXAMINATIONS

MAY 2022

LECTURER: MRS KAPFUNDE A

DURATION: 0900-1200 HRS

INSTRUCTIONS

You are required to ANSWER ANY 4 questions in this paper

Credit will be given for logical, neat and systematic presentations

Answer each question on clean new sheet.

Question 1

- a. Outline any five evaluation methods that a manager can use in clinical practice. (5)
- b. Describe each of the above methods citing examples where they can be used in nursing care service in an organisation. (20)

Question 2

Delegation is key to efficient nursing care management. Describe five principles of delegation you would use as a nurse manager. (25)

Question 3

- a. Outline any five functions of supervision useful in nurse management (5)
- b. Describe the tools and techniques that a nurse manager would use in managing a unit in a hospital. (20)

Question 4

Mentoring in Nursing enhances the acquisition of knowledge, skills and attitudes needed by subordinates in caring for patients.

- a. Outline the clinical mentorship approaches applicable to nursing. (10)
- b. Describe how you would use five of the approaches in your day-to-day work life citing examples. (15)

Question 5

Zimbabwe is facing a challenge of high nurse turnover in the public and private health care facilities.

- a. Explain what you understand about the concept 'Nursing Turnover'. (2)
- b. Outline effects of high staff turnover in an organisation. (8)
- c. Discuss possible solutions to curb staff turnover that a nurse administrator can employ in the work area including recommendations to authorities. (15)