



**AFRICA  
UNIVERSITY**

*(A United Methodist-Related Institution)*

**COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES**

**NSNS 415: MANAGEMENT AND ADMINISTRATION PRACTICE**

**END OF FIRST SEMESTER FINAL EXAMINATIONS**

**JULY 2022**

**LECTURER: MRS KAPFUNDE A**

**DURATION: 3 HRS**

**INSTRUCTIONS**

You are required to **ANSWER ANY 4** questions in This Paper

Credit will be given for logical, neat and systematic presentations

Answer each question on clean new sheet

### **Question 1**

- a. Describe the principles of adult learning and how the nurse manager can apply them in inducting new staff in their department.  
(25)

### **Question 2**

- a. Outline the process of assuring quality of care in the organisation you work for. (10)
- b. Describe clinical audit purpose and process as a quality assurance cycle.  
(15)

### **Question 3**

- a. Define planning (1)
- b. Outline seven principles of planning applicable to nursing administration.  
(14)
- c. Describe the planning cycle giving practical examples for each phase.  
(10)

### **Question 4**

Modern management looks beyond activities and outputs and focus on results.

- a. Justify this strategy using supporting benefits for its use compared to the old strategy. (10)
- b. Describe the steps taken in designing, building and sustaining a resultbased monitoring and evaluation system. (15)

### **Question 5**

- a. Outline 5 effective leadership traits useful in nursing management. (5)
- b. Compare and contrast leading and managing in nursing. (8)
- c. Describe two main decision-making styles and the factors that influence the choice of style to use at any given time.  
(12)