



"Investing in Africa's Future"

COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES AND
EDUCATION
DEPARTMENT OF SOCIAL SCIENCES

HPS 248 ORGANISATIONAL PSYCHOLOGY

END OF SECOND SEMESTER EXAMINATIONS

APRIL/MAY 2017

LECTURER: MR L MAUNGANIDZE

DURATION: (3 HRS)

INSTRUCTIONS

1. Do not write your name on the answer sheet.

2. Use answer sheets provided.

3. Question 1 is compulsory.
4. Answer two questions from Section B.
5. Credit will be given for illustrations and examples.

SECTION A

QUESTION 1

- (a) Present four key events in the history of organisational psychology. (4 marks)
- (b) Recall any four employee selection activities. (4 marks)
- (c) Mention the goals of employee socialisation. (4 marks)
- (d) Explain the concept "employee training". (4 marks)
- (e) State goals of employee training. (4 marks)

SECTION B

QUESTION 2

Explain in detail how employees are motivated according to Maslow's hierarchy of needs theory. (20 marks)

QUESTION 3

Identify and describe common barriers to effective teams. (20 marks)

QUESTION 4

Discuss potential decision-making traps in organisations and explain how they can be avoided. (20 marks)

QUESTION 5

Examine political behaviour within organizations. (20 marks)

END OF PAPER