



2015/2016 END OF SEMESTER EXAMINATIONS

COURSE CODE: SNS 305

COURSE TITLE: COMMUNICATION AND COUNSELLING SKILLS

DATE: NOVEMBER 2015

TIME: 3 hours

INSTRUCTIONS

Answer **ANY THREE** questions

The mark allocation for each question is indicated at the end of the question

1. A 20 year old Africa University first year student is informed about the sudden death of both parents in a road traffic accident. Discuss the various influences on the student's grief reactions indicating how the student is likely to cope with the loss as well as cope with the remaining two years of studies.

(20 marks)

2. Discuss, giving relevant examples how the following factors can influence the communication process: Developmental Stage, Gender, Roles and Relationships, Sociocultural characteristics, Values and Perceptions

(20 marks)

- 3, Personal values and beliefs can influence ethical decision making process.
Discuss your values and beliefs about the following:

- a) Self disclosure of HIV status 5 marks
- b) Strong feelings about client (dislike) 5 marks
- c) Different sexual orientation 5 marks
- d) Different values on gender issues 5 marks

- 4 a) Discuss, giving appropriate examples, any 10 desirable characteristics/ qualities needed when counseling a client who was sexually abused by a significant other.

(10 marks)

- b) Describe the Code of Ethics that guide the counselor in the protection and enhancement of the clients' wellbeing

(10 marks)

END OF EXAMINATION