

COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES DEPARTMENT OF HEALTH SCIENCES

SHA 300: ORGANISATION OF THE HEALTH SERVICES

END OF FIRST SEMESTER EXAMINATIONS

NOVEMBER/DECEMBER 2017

LECTURER: MRS V. K. CHIKANYA

DURATION: THREE (3) HOURS

INSTRUCTIONS

Answer any three (3) questions

The mark allocation for each question is indicated at the end of the question

Credit will be given for logical, systematic and neat presentations.

Question 1

Describe the 4 levels of Health care and their interrelationships

20 Marks

Question 2

Citing examples, explain the four principles of organizing

20 Marks

Question 3

Citing examples, discuss any four (4) barriers that may influence a Medical Laboratory Scientist not to delegate work to his/her subordinates and how to overcome them.

20 Marks

Question 4

Explain any five (5) ways of financing health services

20 Marks

END OF PAPER