



*"Investing in Africa's Future"*

CHANS

SHS 200: ORGANISATION OF HEALTH SERVICES

END OF SECOND SEMESTER EXAMINATIONS

APRIL/MAY 2018

LECTURER: MRS V. K. CHIKANYA

DURATION: THREE (3) HOURS

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**INSTRUCTIONS**

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Answer **any three (3)** questions

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The mark allocation for each question is indicated at the end of the question

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Credit will be given for logical, systematic and neat presentations.

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**Question 1**

Outline the four principles of organizing

**20 Marks**

**Question 2**

Citing examples, discuss any five (5) principles that a health services manager applies when delegating work to his/her subordinates.

**20 Marks**

**Question 3**

Describe the 4 levels of Health care

**20 Marks**

**Question 4**

Primary Health Care approach guides Health services managers in organizing health services. Citing examples, discuss how you as a Health Services Manager would apply the 7 principles/pillars of Primary Health Care as you perform your duties in any Health organization

**20 Marks**

**END OF PAPER**