



CHANS

SNS415: MANAGEMENT AND ADMINISTRATION PRACTICE

END OF BLOCK/SECOND SEMESTER EXAMINATIONS

APRIL/MAY 2018

LECTURER: MRS V. K. CHIKANYA

DURATION: THREE (3) HOURS

---

**INSTRUCTIONS**

Answer any three (3) questions

The mark allocation for each question is indicated at the end of the question

Credit will be given for logical, systematic and neat presentations.



**Question 1**

- a) Outline any five (5) evaluation methods that a nurse manager can use in practice  
5 Marks
- b) Describe each of the five (5) evaluation methods that a nurse manager applies in an organization he/she works for  
15 Marks

**Question 2**

Citing examples, describe any four (4) time wasters that are commonly encountered in nursing practice  
20 Marks

**Question 3**

Discuss any five (5) principles that a health services manager applies when delegating work to his/her subordinates  
20 Marks

**Question 4**

- a) Outline the seven (7) principles/pillars of Primary Health Care  
14 Marks
- b) Briefly explain how Health Services Manager would apply any six (6) principles/pillars of Primary Health Care in practice  
6 Marks

**END OF PAPER**