



*“Investing in Africa’s future”*

**COLLEGE OF HEALTH, AGRICULTURE AND NATURAL  
SCIENCES (CHANS)**

**SHS 200: ORGANISATION OF HEALTH SERVICES**

**END OF SECOND SEMESTER FINAL EXAMINATIONS**

**APRIL/MAY 2019**

**LECTURER: MRS. V. K. CHIKANYA**

**DURATION: 3 HRS**

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**INSTRUCTIONS**

Answer **any three (3)** questions

All questions carry equal marks (20).

DO NOT repeat material.

Write legibly

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**Question 1**

Describe the five (5) types of organisational structures

**20 Marks**

**Question 2**

Describe the four (4) levels of Health care and their interrelationships

**20 Marks**

**Question 3**

Citing examples, explain any three (3) barriers that may influence a Medical Laboratory Scientist / Health Services Manager not to delegate work to his/her subordinates and how to overcome them

**20 Marks**

**Question 4**

Explain any four (4) advantages of financing health services using User fees

**20 Marks**

**END OF PAPER**