



*“Investing in Africa’s future”*

**COLLEGE OF HEALTH, AGRICULTURE AND NATURAL  
SCIENCES (CHANS)**

**SHS 200: ORGANISATION OF HEALTH SERVICES**

**END OF SECOND SEMESTER FINAL EXAMINATIONS**

**APRIL/MAY 2019**

**LECTURER: MRS. V. K. CHIKANYA**

**DURATION: 3 HRS**

---

**INSTRUCTIONS**

Answer **any three (3)** questions

All questions carry equal marks (20).

DO NOT repeat material.

Write legibly

DO NOT repeat material.

Write legibly.

---

**Question 1**

Organisational structure provides a framework for allocating responsibility, authority and accountability to various posts. Citing examples, describe any 4 disadvantages of the bureaucratic organisational structure **20 Marks**

**Question 2**

**Explain** any five (5) ways of financing health services **20 Marks**

**Question 3**

Describe the 4 levels of Health care and their interrelationships **20 Marks**

**Question 4**

Citing examples, explain any five (5) principles that a health services manager/medical laboratory scientist applies when delegating work to his/her subordinates. **20 Marks**

**END OF PAPER**