



AFRICA
UNIVERSITY
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"Investing in Africa's Future"

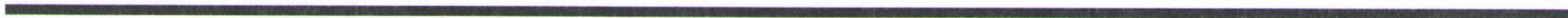
COLLEGE OF BUSINESS, PEACE, LEADERSHIP AND GOVERNANCE
COURSE CODE AND TITLE: MPM 309E-GOVERNANCE
END OF SEMESTER EXAMINATIONS
NOVEMBER/DECEMBER 2019

LECTURER: MR .C .DZAMBO

DURATION: 3 HOURS

INSTRUCTIONS TO CANDIDATES

1. Answer all questions in Section A and any 3 questions in Section B
2. Start each question on a new page
3. Marks allocated to each question are indicated alongside the question
4. Credit will be given to neat and logical presentations which draw from examples in public institutions



SECTION A (ANSWER ALL QUESTIONS)

QUESTION THREE

1a) Differentiate between e-government and e-governance (5 marks)

1b) What benefits can government, industry, commerce and citizens derive from a robust e-governance system? (15 marks)

Grand Total (20 marks)

SECTION B (ANSWER ANY THREE QUESTIONS)

Question Two

In your view do you think it is prudent and wise for public administration in this modern world to adopt e governance? Give reasons for your answer.

(20 Marks)

Question Three

In this course you have learnt about e democracy which is meant to increase the democratization process. Discuss how e governance can support and strengthen this process. (20 marks)

QUESTION 4

a) What do you think will happen to the business/ corporate life if internet as we know cease to exist? (10 marks)

b) Do you think the digital divide will fade in time? Give reasons for your answer. (10 Marks)

Grand Total (20 marks)

QUESTION FIVE

Write short explanatory notes on any three of the following emphasizing how they relate to e-governance:

5. a) Networked organization
 - b) e commerce
 - c) Privacy and security data conflict
 - d) Automation
 - e) Technology convergence
 - f) Cybercrime
- (12 Marks)

5b) Give at least three challenges that can be faced in implementing an effective e governance system? (8 marks)

Grand total (20 marks)

QUESTION SIX

10 a) Discuss measures that can be implemented to curb cyber crime? (10 marks)

10b) Give the benefits and advantages of e procurement in the public sector of your country or any organization of your choice? (10 marks)

Grand Total 20 marks