



**Investing in Africa's Future**

**FACULTY OF MANAGEMENT AND ADMINISTRATION**

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<b>COURSE TITLE:</b>	<b>INDUSTRIAL RELATIONS</b>
<b>COURSE CODE:</b>	<b>MMS 307</b>
<b>SEMESTER 1:</b>	<b>FINAL EXAMINATION, NOVEMBER, 2013</b>
<b>LECTURER:</b>	<b>MR N.A MUTONGORENI</b>
<b>TIME:</b>	<b>3 HOURS</b>

### ***INSTRUCTIONS***

Answer **all** questions in **section A** and any **two (2)** questions from section B.

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Start **each** question on a new page in your answer booklet.

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Credit will be given for logical, systematic and neat presentation

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Each question carries 25 marks.

## **Section A**

### **Answer all questions**

1. Write brief notes on **any five(5)** of the following :
  - a) Collective Bargaining **(5 marks)**
  - b) Unitary theory **(5 marks)**
  - c) Pluralist theory **(5 marks)**
  - d) Grievance procedure **(5 marks)**
  - e) Systems theory **(5 marks)**
  - f) Role of state in Industrial Relations **(5 marks)**
  - g) Tripartism in Industrial Relations **(5 marks)**
  
2. Discuss the concept of industrial relations giving appropriate examples in your country**(25 marks)**

## **Section B**

### **Answer any two (2) questions.**

3. What do you think are the reasons for employees to join trade unions? Do you think that trade unions assist workers to realize their goals? **(25 marks)**
4. Discuss the roles played by the tripartite parties in industrial relations.**(25 marks)**
5. Identify and discuss any four (4) approaches/theories in industrial relations **(25 marks)**

End of paper