



**COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES**  
**DEPARTMENT OF BIOMEDICAL AND LABORATORY SCIENCES**  
**BACHELOR OF MEDICAL LABORATORY SCIENCES HONOURS**

**NSLS300: LABORATORY MANAGEMENT AND ADMINISTRATION**  
**END OF SEMESTER FINAL EXAMINATIONS**

**LECTURER: MR G. MALUNGA**

**DURATION: 7 HOURS**

**DATE: 11 May 2021 1400 hrs**

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***INSTRUCTIONS***

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1. Write your candidate number on your answer sheets.
  2. Answer any **one** question of your choice.
  3. Each full question carries 100 marks
  4. Submit your answer script as a PDF.
  5. Use the following specifications in your answer scripts:
    - Font: Times New Roman
    - Font size: 12
    - Line spacing: 2.0
  6. Credit will be given for logical, systematic and neat presentations.
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1. Suppose you are a Laboratory Manager of a private laboratory situated in Harare and you have been tasked to set up a Covid-19 Testing Centre at your facility, can you give a detailed account of how you would set up and manage the centre. [100]
2. Discuss the key elements of effective leadership and show how they apply to the management of medical laboratories. [100]
3. **(a)** Give a detailed account of how monitoring and evaluation can be applied in the management of medical laboratories. [50]  
**(b)** Discuss the role of Laboratory Management Information Systems in modern medical laboratories. [50]

**The End**