



"Investing in Africa's Future"

FACULTY OF MANAGEMENT AND ADMINISTRATION

MMS103 Management and Organizational Behaviour

END OF FIRST SEMESTER EXAMINATIONS-mtre

NOVEMBER/DECEMBER 2016

LECTURER: K C Maregere

DURATION: (3 HRS)

INSTRUCTIONS

Answer question 1 and any other three questions

Start each question on a new page in your answer book

The marks allocated to each question are shown at the end of the question

Question 1

With reference to an organization of your choice discuss how physical and intellectual differences can be incorporated in work scheduling (25)

Question 2

Discuss the personal skills in an effective leader (25)

Question 3

Write brief notes on

- a) Mature workers (5)
- b) Baby bombers (5)
- c) Baby busters (5)
- d) Problem solving skills (5)
- e) Communication skills (5)

Question 4

Stress in one of the various factors that affect production, discuss how the Manager can identify its early signs. (25)

Question 5

Discuss the personal skills in an effective leader (25)

Question 6

Groups can either be disruptive or progressive at the workplace, Discuss the role of the Manager in managing them. (25)

END OF PAPER