

FACULTY OF MANAGEMENT AND ADMINISTRATION

MMP 108 Human Resources Management in the Public Sector END OF FIRST SEMESTER EXAMINATIONS

NOVEMBER/DECEMBER 2016

LECTURER: K C Maregere

DURATION: (3 HRS)

INSTRUCTIONS

Answer question 1 and any other three questions

Start each question on a new page in your answer book

The marks allocated to each question are shown at the end of the question

Question 1

You are assigned to do a workforce planning for Provincial Youth Games to be in your Province: Discuss how you would go about this process and provide insight into the components of your plan for the one month event (25)

Question 2

Discuss the results chain, with reference to a public body of your choice (25)

Question 3

Discuss the challenges faced by Human Resources Manager in the Public Sector (25)

Question 4

Chapter 10 of the Zimbabwe Constitution articulates the functions of the Civil Service Commission; Discuss (25)

Question 5

Discuss the applicability of The Human Resources Cycle in the Public Sector (25)

Question 6

Write brief notes on the following:

- a) Administrative Role of HR Management (7)
- b) Operational Role of HR Management (9)
- c) Strategic Role of HR Management (9)