



**COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES AND  
EDUCATION**

**NHSW 121 SOCIAL WELFARE SERVICES**

**END OF SEMESTER 1 EXAMINATIONS**

**APRIL 2019**

**LECTURER: PHILLIP BOHWASI**

**DURATION: 3 HRS**

***IMPORTANT INSTRUCTIONS***

1. Do NOT write your name on the answer sheet.
2. Write Your Student ID ONLY on EACH answer sheet.
3. Answer THREE questions ONLY.
4. Begin your answer for each question on a new page.
5. Each question is worth 20 marks.
6. Credit will be given for neat, well-written and lucid work.



1. Identify the major goals of social welfare and consider the main constraints in achieving them.
  2.
    - a) Suggest an example each of 'a man-made risk', and 'a natural risk' faced by citizens in Zimbabwe today (8 marks).
    - b) Examine the extent and ways in which the government should seek to manage these risks (8 marks).
    - c) Identify other institutions that should play a part in the management of these risks (4 marks).
  3.
    - a) Analyze the major factors and determinants for social welfare delivery and policy development in pre-independent and post independent Zimbabwe (10 marks).
    - b) Outline the implementation problems encountered in both epochs of social and public policy development (10 marks).
  4.
    - a) Identify and give an outline of major social security programs implemented by the Government of Zimbabwe or any other African country (10 marks).
    - b) Assess and analyze the provisions of each program and its limitation to the delivery of social welfare services to the needy population. (10 marks).
  5. The Department of Social Welfare is the arm of government with the statutory mandate and responsibility for the protection, care and support of vulnerable groups. Identify and outline three (3) major statutes or laws most commonly used by the Department of Social Welfare in its efforts to implement social welfare and social security objectives.
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