



**AFRICA**  
**UNIVERSITY**  
A United Methodist-Related Institution

***"Investing in Africa's Future"***

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES AND EDUCATION**

**NHSW121 SOCIAL WELFARE SERVICES**

**END OF SEMESTER EXAMINATIONS**

**MAY 2020**

**LECTURER: MR. P. BOHWASI**

**DURATION: WITHIN 48 HRS**

### **INSTRUCTIONS**

1. Do NOT write your name on the answer sheet.
2. Answer **1** question from the three questions presented below.
3. Begin your answer for each part of the question on a new page, e.g.  
(a), (b) and (c).
4. This question is marked out of 60 marks and must be addressed in  
Essay Format with observation of full academic writing skills.
5. Credit is given for neat, well-written competency based responses and  
creative practical skills

1. Identify and outline in detail;
    - (a) the nature and magnitude of any one critical social problem currently being faced by the entire population of Zimbabwe or any other African country of your choice (8 marks).
    - (b) provide detailed evidence of the nature of short-term and long-term challenges being faced by all citizens as individuals, families and communities as a result of the identified social problem (14 marks).
    - (c) provide detailed practical professional responses from social welfare officers and other development workforce employed by both, the government's Department of Social Welfare and Non-Governmental Organizations in dealing with the identified social problem (14 marks).
    - (d) as a social welfare officer practicing in your country, recommend to government the relevant practical and applicable Social Welfare Goals that government can adopt in order to deal with critical social problems (14 marks).
    - (e) provide advisory service to government on what you have practically observed as the major constraints that often hinder the efforts of government to implement the identified social welfare goals (10 marks).
  2. The social welfare officer employed by the Government of Zimbabwe or any other African country is usually mandated to practically implement government protocols or Acts of parliament whose objective is the welfare and regulatory functions for the protection, care and support of vulnerable citizens.
    - (a) select any one statute or Act of Parliament of your choice most commonly used by governments to protect, care for and support the welfare and well-being of citizens and elaborate in detail its legal framework and background (10 marks).
    - (b) outline in detail the statute or Act's objectives, the nature and origins of social welfare problems it is designed to solve and how it seeks to protect, care for and support the welfare and well-being of citizens (14 marks).
    - (c) explain in detail the nature and background of the specific clients targeted by your chosen statute or Act (13 marks).
    - (d) cite and elaborate the practical functions and provisions provided for by the statute or Act you are discussing (13 marks).
    - (e) Provide some recommendations as to how this statute or Act could be improved to meet new needs that you have identified as a practicing social worker (10 marks).
  3.
    - a) Justify the relevance of social work in Zimbabwe (40 marks).
    - b) Discuss the major practical social work roles in poverty alleviation (20 marks).
-