



**COLLEGE OF SOCIAL SCIENCES, THEOLOGY,  
HUMANITIES AND EDUCATION**

**HPS209 PERSONNEL PSYCHOLOGY**

**END OF SECOND SEMESTER EXAMINATIONS**

**MAY 2020**

**LECTURER: DR M J GOHWA KAPESA**

**DURATION: WITHIN 48 HOURS**

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***INSTRUCTIONS***

1. Do NOT write your name on the answer sheet.
2. Answer One question from the Three questions
3. Each question is worth a total of 100 marks.
4. Credit is given for neat, well written and lucid work.

1. Covid 19 has ushered in a 'New Normal' way of doing business in organizations. Choose one theory of bringing about organizational change and apply it in an organization of your choice to bring about productive and orderly change in the midst of Covid 19.
2. Social and Emotional Intelligence can make or break a leader in an organization. As a personnel Psychologist design a programme that would help a leader to enhance his or her Social and Emotional Intelligence.
3. The CEO of Rugare Company is struggling to motivate his employees. You have been hired as a consultant to help this company. Apply your knowledge in Leadership theories and Motivation theories to help the CEO of Rugare Company.

**END OF PAPER**