



“Investing in Africa’s future”

COLLEGE OF BUSINESS, PEACE, LEADERSHIP AND GOVERNANCE

NMMS 206: MANAGEMENT THEORY AND PRACTICE 1

END OF SEMSTER EXAMINATIONS

APRIL 2023

LECTURER: MR T. NEMAUNGA

DURATION: 3 HOURS

INSTRUCTIONS

Answer any **THREE** QUESTIONS

Start each question on a new page in your answer sheet

The marks allocated to **each** question are shown at the end of the section.

Credit will be awarded for logical, systematic and neat presentations.

Answer **any THREE** Questions

- 1) You have been contracted by Microsoft Private Limited to carry out Organizational design. In detail, identify and explain the key concepts that should be considered each time a manager engages in organisational design. [20]
- 2) In detail, describe the human resource process, highlighting the major steps of the process. [20]
- 3) You have been hired by the management of Microsoft Corporation to implement a turnaround strategy for the company. In detail explain how you will be implementing the turnaround strategy so that the organization smoothly moves from a negative direction to a positive direction. [20]
- 4) Strategic planning is the process of identifying and pursuing the organization's mission by aligning the organization's internal capabilities with the external demands of its environment. In detail, describe the major steps that managers go through during the strategic planning process. [20]
- 5) Answer the following:
 - a) Henri Fayol proposed a number of Management principles for the successful running of an organization, in detail identify and explain the principles as highlighted by Henri Fayol. [14]
 - b) According to Gary Dessler, there are nine principles of effective planning, in detail, identify and explain any five of them. [6]

END OF EXAMINATION