



"Investing in Africa's Future"

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY,
HUMANITIES AND EDUCATION**

NHPS 503 EMOTIONAL INTELLIGENCE AT THE WORK PLACE

MAIN EXAMINATION

NOVEMBER/DECEMBER 2022

LECTURER: DR M J GOHWA KAPESA

DURATION: 3 HOURS

INSTRUCTIONS

1. Do NOT write your name on the answer sheet.
2. Answer three questions.
3. Begin your answer for each part of the question on a new page e.g. a), b) and c).
4. Each question is worth a total of 20 marks.
5. Credit is given for neat, well-written and lucid work.

1. Critically evaluate the relationship between Emotional Intelligence and Leadership with particular reference to the Transformational leadership theory. Illustrate your answer with examples.
2. Design a program to enhance the emotional intelligence of leaders in your organisation.
3. Emotions contain valuable data for use in the EI discourse. Give a critical evaluation of this statement. Illustrate your answer with practical examples.
4. Evaluate the skills of an emotionally intelligent manager. Illustrate your answer with practical examples.
5. Examine the practical application of a motivation theory of your choice and its link to Emotional Intelligence. Illustrate your answer with practical examples.

END OF PAPER