



*"Investing in Africa's Future"*

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY,  
HUMANITIES AND EDUCATION**

**NHPS 427 GROUP DYNAMICS AND HUMAN RELATIONS**

**END OF FIRST SEMESTER EXAMINATION**

**NOVEMBER 2024**

**LECTURER: DR. K. MUCHENA**

**DURATION: 3 HOURS**

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***INSTRUCTIONS***

1. Do NOT write your name on the answer sheet.
2. Answer three questions.
3. Begin your answer for each part of the question on a new page e.g. a), b) and c).
4. Each question is worth a total of 20 marks.
5. Credit is given for neat, well-written and lucid work.

1. a) Outline and discuss the factors you would consider if you were to set up a group composed of culturally diverse members. (10 marks)  
b) What specific steps could you take to facilitate difficult conversations about religion and culture that emerge in your groups? (10 marks)
2. a.) When you think of designing and leading groups, what major potential problems do you anticipate you will encounter? (10 Marks)  
b.) How might you deal with this challenge? (10 marks)
3. What are key characteristics of an effective action plan, and how would you encourage members to formulate a plan? (20 marks)
4. What member behaviour would you find most difficult or challenging to deal with as a leader? How do you think this member's behaviour is likely to affect the way you lead the group? (20 marks)
5. Under what circumstances would you feel compelled to breach confidentiality of a member in a counselling group? How would you handle this situation? (20 marks)

**END OF PAPER**