



"Investing in Africa's Future"

COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES & EDUCATION

INSTITUTE OF THEOLOGY & RELIGIOUS STUDIES

**NTCS 512 Conflict Management
END OF FIRST SEMESTER EXAMINATIONS**

AUGUST-DECEMBER, 2025

LECTURER: REV. G.O. ACHAR, PhD

DURATION: 3 HOURS

INSTRUCTIONS

1. Answer **ANY THREE (3)** questions.
 2. Start each question on a new page in your booklet.
 3. All questions carry equal marks.
 4. Credit will be awarded for legible, logical, systematic and neat presentation.
 5. Do not repeat material.
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INSTRUCTION: Answer ANY THREE (3) questions

Question 1

Using relevant examples, clarify the importance of understanding conflict analysis approaches in your community **[100 marks]**

Question 2

Using practical illustrations, explain how a project manager can use conflict positively for the development of the institution in your District. **[100 marks]**

Question 3

Evaluate the difficulties associated with utilizing avoidance as a strategy to manage conflicts in pastoral care and administration within your circuit. **[100 marks].**

Question 4

Citing examples, discuss why the church and society must learn to embrace conflict. **[100 marks]**

Question 5

Explain why understanding the nature, context, and type of conflict are the primary principle steps towards conflict management.

[100 marks]

Question 6.

Evaluate the benefits of conflict towards socio-leadership development of the church in your community **[100 marks]**

END OF EXAM