



COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES & EDUCATION

INSTITUTE OF THEOLOGY & RELIGIOUS STUDIES

MRS 5104 CRISIS MINISTRY

END OF FIRST SEMESTER EXAMINATIONS

AUGUST-DECEMBER, 2025

LECTURER: REV. DR. N. SHEMSANGA

DURATION: 3 HOURS

INSTRUCTIONS

1. Answer **ANY THREE (3)** questions.
 2. Start each question on a new page in your booklet.
 3. All questions carry equal marks.
 4. Credit will be awarded for legible, logical, systematic and neat presentation.
 5. Do not repeat material.
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INSTRUCTION: Answer ANY THREE (3) questions.

Question 1

Define "crisis ministry" and explain its theological and practical importance in providing comfort and hope to individuals and communities facing disaster, trauma, or profound loss.

Question 2

Discuss how crisis intervention counseling can be used to prevent long-term mental health problems by lowering the intensity of emotional responses to a crisis.

Question 3

Critically examine the interconnection of hope and spirituality in the context of illness and suggest the potential benefits of this connection for the patients' psychological and physical health, as well as their overall quality of life during times of suffering.

Question 4

Explain the distinct stages of a crisis counseling relationship, from the initial contact and rapport-building to the conclusion of therapy, and their importance for the client's progress.

Question 5

Examine the primary objectives of crisis counseling, and how they contribute to a client's recovery and long-term stability.

Question 6

Assess the role of empathy and rapport in achieving the goals of crisis counseling and how these elements facilitate a trusting relationship that supports client change.

END -OF- EXAM