



COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES & EDUCATION

**NHSW204 INTRODUCTION TO SOCIAL WORK WITH INDIVIDUALS AND
FAMILIES**

END OF FIRST SEMESTER EXAMINATIONS

NOV/DEC 2025

LECTURER: DR B.K. CHIKWAIWA

DURATION: 3 HOURS

INSTRUCTIONS

1. This paper contains **TWO** sections.
2. Section A is **COMPULSORY**.
3. Answer **ANY THREE (3) questions** from Section B.
4. Start each question on a new page in your booklet.

SECTION A: COMPULSORY

INSTRUCTION: *Answer Question 1.*

Question 1: Give examples to explain the significance of the casework relationship in the helping process. [100 Marks]

SECTION B

INSTRUCTION: *Answer ANY TWO (2) questions.*

Question 2: Trace the historical development of social casework in Zimbabwe. [100 Marks]

Question 3: Provide examples to describe how the Psychosocial Approach aids in understanding the interplay between psychological, social, and environmental factors. [100 Marks]

Question 4: Illustrate how the Problem-Solving Approach can be used in social work with individuals and families. [100 Marks]

Question 5: Provide examples to show the significance of the Crisis Intervention Model in social casework. [100 Marks]

END OF PAPER