



COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES & EDUCATION

MRS 5206 CONFLICT MANAGEMENT

END OF SECOND SEMESTER EXAMINATIONS

JANUARY/MAY 2026

LECTURER: DR. GEORGE ACHAR

DURATION: 3 HOURS

INSTRUCTIONS

1. This paper contains **TWO** sections (Section A and Section B).
 2. Section A is **COMPULSORY**.
 3. Answer **ANY TWO (2) questions** from Section B.
 4. Start each question on a new page in your booklet.
 5. Credit will be awarded for logical, systematic and neat presentation
 6. Do not repeat material.
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SECTION A: COMPULSORY

INSTRUCTION: *Answer Question 1.*

Question 1

- a. Discuss the historical role of the church in social change and political conflict and proceed to show how this has shaped its identity in modern society.
- b. Explore the possible reasons why the church and community should learn to embrace conflict as an opportunity for maturity and development. **[40marks]**

SECTION B

INSTRUCTION: *Answer ANY TWO (2) questions.*

Question 2

Propose a training module outline that equips employees with skills to manage conflicts across individual, group, and organisational contexts. **[30marks]**

Question 3

Examine the extent to which interfaith dialogue can be used to promote unity in communities. **[30marks]**

Question 4

Explain how individual conflicts differ from group conflicts, highlighting their causes and consequences. **[30marks]**

Question 5

Discuss how differing interpretations of scripture, generational divides, and external political pressures contribute to political conflict within the church. **[30marks]**

Question 6

Assume that a congregation becomes deeply involved in a local protest against government corruption. Some members believe the church should remain apolitical. Discuss how the leadership in that context can balance its prophetic role with pastoral care. **[30marks]**

END OF THE PAPER