



"Investing in Africa's Future"

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY,
HUMANITIES AND EDUCATION**

NHPS 427 GROUP DYNAMICS AND HUMAN RELATIONS

END OF FIRST SEMESTER EXAMINATIONS

NOVEMBER/DECEMBER 2021

LECTURER MRS MADZIWA

DURATION: WITHIN 5 HOURS

INSTRUCTIONS

1. Do NOT write your name on the answer sheet.
2. Answer One question from the Three questions.
3. Begin your answer for each part of the question on a new page
e.g. a), b) and c).
4. Each question is worth 60 marks.
5. Credit is given for neat, well-written and lucid work.

Question 1

- a) With reference to a practical group of your choice discuss as many characteristics as possible that make this group viable and sustainable. Your answer should include logo and constitution as well. (30 marks)
- b) Explain the advantages or disadvantages in a group situations, illustrate your answer with practical examples (30 marks)

Question 2

- a) Describe and explain the goals and activities of Friendship bench support group Circle Kubatana Tose. If you were asked to make some recommendations to make it, more efficient what would they be? (30 marks)
- b) Examine the forms of communication that would be ideal in the group above and the examples of task and maintenance roles that members can be assigned? (30 marks)

Question 3

- a) Examine causes of conflicts in groups and how they can be resolved. Illustrate your answer using practical examples.(30 marks)
- b) Imagine you were assigned a responsibility to form a psychosocial support group to address stress associated with Covid 19? Discuss 4 activities that you would focus on as part of the healing? (30 marks)