



“Investing in Africa’s Future”

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY, HUMANITIES
AND EDUCATION**

NHSW213 SOCIAL WORK AND EMOTIONAL INTELLIGENCE

**END OF FIRST SEMESTER EXAMINATIONS
(MAIN PAPER)**

NOVEMBER/DECEMBER 2021

LECTURER: MR P.G. MUSHORE

DURATION: WITHIN 5 HOURS

INSTRUCTIONS

Do NOT write your name on the answer sheet.
Answer One question from the Three questions.
Begin your answer for each part of the question on a new page e.g a) , b) and c).
Each question is worth a total of 100 marks.
Credit is given for neat, well-written and lucid work.

Questions

1. Giving practical examples, explore how the following forms of emotional intelligence can be applied in social work practice:

- a). Self- awareness
 - b). Self- management
 - c). Social management
 - d). Relationship management
2. Using examples, describe the view that women are more emotional than men.
3. Demonstrate how a social worker can deal with work related stress in the work place of your choice.