



“Investing in Africa’s Future”

**COLLEGE OF SOCIAL SCIENCES, THEOLOGY,
HUMANITIES AND EDUCATION**

NHSW215 MANAGEMENT OF SOCIAL WELFARE ORGANISATIONS

END OF FIRST SEMESTER EXAMINATIONS

**NOVEMBER/DECEMBER 2021
(MAIN PAPER)**

LECTURER: MR A. T Mkushi

DURATION: WITHIN 5 HOURS

INSTRUCTIONS

Do NOT write your name on the answer sheet.
Answer One question from the Three questions.
Begin your answer for each part of the question on a new page e.g a) , b) and c).
Each question is worth a total of 100 marks.
Credit is given for neat, well-written and lucid work.

1. Describe the concept of human resource planning and give practical examples to show why it is important in the management of social welfare organization.

2. With the aid of practical examples, explore the relevance of any **FIVE** management principles propounded by Henry Fayol in the management of welfare organisations.
3. Demonstrate the importance of any **FOUR** functions of management in a welfare organisation of your choice.