



“Investing in Africa’s Future”

COLLEGE OF HEALTH, AGRICULTURE AND NATURAL SCIENCES

NSNS 413: HEALTH SERVICES MANAGEMENT 1

END OF FIRST SEMESTER EXAMINATIONS

NOVEMBER/DECEMBER 2021

LECTURER: MRS V K CHIKANYA

DURATION: 5 HOURS

INSTRUCTIONS

ANSWER ANY ONE QUESTION

PLEASE STICK TO THE STANDARD HOUSE STYLE i.e.

TIMES NEW ROMAN

FONT SIZE 12

DOUBLE SPACING

SEND YOUR DOCUMENT AS MICROSOFT WORD

THE MARK ALLOCATION FOR EACH QUESTION IS INDICATED AT THE END OF THE QUESTION

CREDIT WILL BE GIVEN FOR LOGICAL, SYSTEMATIC AND NEAT PRESENTATION

Question 1

Citing examples, outline how a nurse manager/administrator applies the components of the planning hierarchy to ensure provision of quality nursing care in the ward, department or unit she/he supervises.

100 Marks

Question 2

- a) Explain the three (3) principles that guide coordination **15 Marks**
- b) Time is an important resource that nurse managers/administrators guard jealously. Citing examples, outline how a nurse manager/administrator ensures that any five (5) time wasters that are commonly encountered in nursing are avoided. **85 Marks**

Question3

- a) Citing examples, outline any five (5) principles of delegation that a Nurse Manager/Administrator may apply in the ward/unit under her/his supervision **50 Marks**
- b) Explain how a Nurse Manager/Administrator would apply any five (5) methods of funding in a health facility that she/he manages. **50 Marks**

END OF PAPER