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**COLLEGE OF  
AGRICULTURE**

**AFRICA  
UNIVERSITY®**  
*A United Methodist-Related Institution*

**HEALTH,  
AND NATURAL**

**SCIENCES**

**NSNS415 NURSING MANAGEMENT AND ADMINISTRATION PRACTICE**

**END OF FIRST SEMESTER FINAL SUPPLEMENTARY EXAMINATIONS**

**JUNE 2021**

**LECTURER: MRS KAPFUNDE**

**DURATION: 0900HRS to 1600 HRS**

**INSTRUCTIONS**

Answer **one** question

All questions carry equal marks (100) each.

DO NOT repeat material.

Write legibly.

**QUESTION 1:**

a. A good manager is time conscious. Discuss how you manage time in your work environment.  
(25)

- b. Describe the time wasters that are commonly encountered in nursing practice citing examples. (25)
- c. Applying the Mintzberg's role classification, describe the management behaviours and activities associated with Senior nursing officer position and level of authority. (25 marks)
- d. Discuss the effects of the current Covid 19 pandemic on the frontline nurses' motivation at hospitals. (25)

## **QUESTION 2**

- a. Outline the principles of organizational structure citing realistic examples of where they apply in a hospital setting. (20 marks)
- b. Describe the following types of organizational structures citing the advantages and disadvantages of their application in a clinical setting.
  - I. Line and staff pattern/ Relationship (10)
  - II. Line pattern/ relationship (10)
  - III. Matrix organisational structure (10)
  - IV. Functional line and staff pattern (10)
- c. Discuss the concept of change in nursing management (40)

## **QUESTION 3**

- a. Conflict can be healthy in organisational management. Discuss citing realistic situations encountered in practice. (50)
- b. Outline the possible causes of conflicts giving relevant examples in your workplace. (25)
- c. Applying your experience as a nurse manager how you would handle a grievance from a subordinate. (25)

**END OF PAPER**